#### Bridging trends spanning HINTS 3: Outline

- Background Split sample for HINTS 3
- Why does it matter?
- How to account for change in methodology
- Summary





#### Background – What happened on HINTS 3?

• HINTS 3 administered a dual frame-dual mode survey

- National random digit dial (RDD) sample administered by telephone
- National address based sample (ABS) administered by mail
- Why?
  - RDD surveys
    - problems with respect to coverage (cell phones) and lower response rates
    - Increasing costs
  - ABS samples:
    - Better coverage than RDD
    - Some measurement advantages





#### Why Dual Frame – Dual Mode for HINTS 3?

- It allows users to examine differences between the two modes
  - In many cases, it is possible to conduct trend analyses, once accounting for the switch in the mode
  - Increases robustness of analyses by comparing across modes
- Disadvantages:
  - Introduces decisions on which mode to use
  - Can reduce sample sizes for HINTS 3





#### Three sets of Weights for HINTS 3

Survey mode	Final sample weight	Replicate weights
RDD Only	rwgt0	rwgt1 thru rwgt50
Mail Only	mwgt0	mwgt1 thru mwgt50
Combined RDD and Mail	cwgt0	cwgt1 thru cwgt50







#### What are sources of ABS-RDD differences?

- Non-response and coverage differences between the modes
- Measurement differences
  - Presence of an interviewer (on telephone)
  - Different channel of communication
    - Mail survey is visual, self-administered
    - Telephone is oral delivered by an interviewer





## Non-response and coverage: Comparison to national benchmarks

#### • Under-representation, in both frames, of:

- young
- minority
- Iow education
- Males





#### Non-response and coverage analysis: Comparison Between RDD and Address

- Frames are relatively equivalent along age, race, gender, education and income
- Mail under-represents Hispanics (no Spanish version of the questionnaire)
  - Spanish speakers were asked to call into the telephone center to complete the interview
  - Only 11 individuals did this
- Telephone does not include the cell-only population
  - About 15% of populations was cell-only at the time of HINTS 3





# Weights adjust for non-response and coverage

- Weights include adjustments for demographics, ever having cancer and health insurance status
- Weights do not fully compensate for
  - Under-representation of Hispanics on mail survey. Spanish speaking Hispanics may be different from those that filled out English questionnaire.
  - Lack of coverage of cell-only on telephone. Cell-only individuals are different from those with a landline, even after controlling for demographic characteristics (Han and Cantor, 2008)





#### Measurement advantages of each mode

#### Mail Survey

- Fewer social desirability effects
- Reduced context
- Aided recall and/or reporting (cues)
- Fewer primacy/recency effects

#### Telephone Survey

- Less missing data
- Interviewer can answer questions (complicated definitions)
- Unaided recall and/or reporting





#### **Example of Sensitive Question**



\*Difference between distributions statistically significant at p<.01





#### Another example of a sensitive question

During the past 30 days, how often did you feel worthless?\*



\* Significant at p<.01



#### Another example of a sensitive question

During the past 30 days, how often did you feel worthless?\*



\* Significant at p<.001



#### Aural vs Visual Stimuli: Seeing ahead on the Mail survey







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#### Aural vs Visual Stimuli: Seeing ahead on the Mail survey



Mail: 77% looked for information

Telephone: 61% looked for information





#### Aural vs Visual: Ordinal scales

- Likert
  - Strongly agree
  - Somewhat agree
  - Somewhat disagree
  - Strongly disagree
- Evaluation scale
  - Excellent
  - Very good
  - Good
  - Fair
  - poor



- Always
- Usually
- Sometimes
- Never
- A lot
- Some
- A little
- Not at all





#### Ordinal scales and extreme answers

Based on most recent search about health or medical topics: You were concerned with the quality of the information\*



\*Difference between distributions statistically significant at p<.01





#### Other examples of differences in measurement

- Number of Don't Know responses:
  - Interviewer did not read DK
  - Mail survey did not list DK responses
  - Example: Question on sunlight(D16 mail; BR-16 telephone)
- Open vs. closed ended questions
  - Mail survey provides cues on ranges
  - Mark-all-that apply questions
- Bottom line: Need to test to see if there are differences between the modes
  - Understanding why there is a difference may help if you need to select a mode





# Deciding on which mode to use

- 1. Compare estimates for the ABS and RDD frames
- 2. If there is not a difference, then use composite weights
- 3. If there is a difference, then:
  - a. Select use RDD weights, and/or
  - b. Conduct analysis both ways





#### Estimating Trends Cross HINTS 3: Difference in Mode







#### Estimating Trends Crossing HINTS 3: NO mode difference



ABS Sample/Weights





# What is the difference in estimates? Example: Internet Use

	Phone	Mail	Comp
% using internet	66%	71%	69%
Standard error	1.1%	.9%	.65%





# Significant difference on Internet Use

	Phone	Mail	Comp
% using internet	66%	71%	69%
Standard error	1.1%	.9%	.65%
Diff = 5%			





# Is the difference meaningful?

	HINTS 1	HINTS 3	Diff
Telephone	61%	71%	10%
Combined	61%%	69%	8%





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#### Example of big difference: "Trust" family members\*



<sup>\*</sup> Difference significant at p<.001





## What if difference is 'too big'

#### % trust family members a lot

	Mail	Phone	Comp
% trust `a lot'	9.3%	22%	15.5%
Standard error	.6%	.9%	.6%

- It is possible to bridge:
  - Tel: HINTS 2 vs 3 = 1% difference
  - Mail: HINTS 3 vs 4 = 2% difference
- But the percentage difference is much different. Do they mean different things?
- In this case can combine 'a lot' and 'some' categories:
  - Tel HINTS 3 = 66%
  - Mail HINTS 3 = 59%
- If combining categories, no change across iterations, regardless of mode combination





# Summary – Accounting for change in methodology on HINTS 3

#### • Four basic steps

- Compare results by frame
- If there is not a meaningful difference, use combined sample
- If different:
  - Consider collapsing categories
  - Use RDD weight if collapsing categories is not an option
- Cannot formally account for change in methodology if the variable was not included on HINTS 3.
  - Need to draw on measurement theories about whether the change in methodology needs to be considered





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# Thank-you

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